

2025 Fitting the Pieces Together Virtual Risk and Safety Week

April 14 – 18, 2025

Schedule *(subject to change)*

| Monday, April 14, 2025 | |
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| 9:00 – 9:15 am | Opening Remarks Speaker: Steve Relyea, Executive Vice Chancellor & Chief Financial Officer, CSU Office of the Chancellor |
| 9:15 – 10:15 am | Updates from Systemwide Risk Management Speakers: Zachary Gifford, Senior Director Jody Van Leuven, Director Jenny Novak, Director Scott Bourdon, Assistant Director |
| 11:00 am – 12:30 pm | CSU EOC Fundamentals (Register via CSU Learn) Description: This will be a special expanded offering of CSU EOC Fundamentals held in conjunction with the 2025 CSU Risk Management Fitting the Pieces Together Conference. In addition to covering the fundamentals, the presenters will reveal background on the making of the course, successes and challenges to date, and how the course supports the overall goal for CSU to provide standardized emergency management training across the system. Speakers: Jenny Novak, CEM, Director, Systemwide Emergency Management & Continuity, Systemwide Risk Management, CSU Office of the Chancellor Lisa Peumsang, DPA, Director of Emergency Management, San Diego State University |
| 2:00 – 3:30 pm | 40 Tips in 90 Minutes Description: This fast-paced, fun and engaging session will provide each panelist with minutes to provide multiple tips to the audience. Tips are centered on facts and awareness relevant to California State University colleagues in the areas of Health & Safety, Risk Control, Workers' Compensation, Benefit provision, Compliance and Human Resources. The session's goal is for the audience to leave with a better understanding of the roles and responsibilities of the presenters. So, we can all work together to secure better outcomes for CSU Employees. Speakers: Jorge Chilin, Workers' Compensation Program Manager, Risk Management, CSU San Bernardino Nikco Moore, Senior Manager, Benefits and Leaves, Human Resources Management, CSU Office of the Chancellor Lilly Sabet, Associate Director, Environmental Health & Safety, San Diego State University Linda Schaedle, ADA Leaves & Workers' Compensation Analyst, Human Resources, CSU Monterey Bay |

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Tuesday, April 15, 2025

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| 9:00 – 10:30 am | <p>Fire System ITM, Impairments, and Hot Work: All These Pieces Fit Together</p> <p>Description: Keeping your fire protection systems fully operational is essential, but it's not always straightforward. This session offers a practical guide to fire system ITM, covering essential inspection and testing procedures, code compliance, and record-keeping requirements. We'll tackle the complexities of managing fire system impairments, from developing contingency plans to minimizing disruptions. Furthermore, we'll discuss factors on creating and implementing an effective hot work program, including permitting processes, fire watch responsibilities, and hazard assessments. Walk away with actionable strategies to enhance your fire safety program.</p> <p>Speakers:</p> <p>Mark Davis, Deputy Director of Fire Safety, Construction Services, Capital Planning, Design, & Construction, CSU Office of the Chancellor</p> <p>Mike Major, Deputy Director of Fire Safety, Construction Services, Capital Planning, Design, & Construction, CSU Office of the Chancellor</p> <p>Travis Tyler, Director of Fire Safety, Construction Services, Capital Planning, Design, & Construction, CSU Office of the Chancellor</p> |
| 11:00 am – 12:30 pm | <p>Self-Service Data Collection and Analysis in the Sedgwick viaOne Workers' Compensation Information System</p> <p>Description: Did you know that Sedgwick offers a variety of easy to use self-service data collection and analysis tools as part of your viaOne View claim information system access? In this session, Shane and Stavros will introduce/reintroduce these options and provide a brief demonstration of each.</p> <p>We will cover the following applications available within the viaOne application:</p> <ul style="list-style-type: none"> • Reports – This module allows you to create custom reports and loss runs for Excel output, as well as to produce pre-formatted PDF reports with customizable data elements • Dashboards – This module allows you to create custom data “widgets” that will allow you to quickly access summary data regarding New, Open, and Closed claim information in an easy to read format • Advanced Analytics – This module contains a robust suite of preformatted, graphics-enhanced reports. These range from high-level claim program summaries to detailed, data-rich reports covering many aspects of claim, loss control, and return to work information. <p>We invite you join us for this information packed session!</p> <p>Speakers:</p> <p>Shane Cole, Director Client Services, Sedgwick Claims Management Services, Inc.</p> <p>Stavros Pirotis, Sedgwick Client Technology Consultant</p> |
| 2:00 – 3:30 pm | <p>Introduction to the Office of Policy and Compliance</p> <p>Description: This session will Introduce the newly established Office of Policy and Compliance Support at the Chancellor's Office. Foundational Compliance principles will be outlined and the expertise the office can offer in support of campuses will be shared.</p> |

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| | Speaker: Melinda Latas, Chief Compliance Officer, CSU Office of the Chancellor |
| Wednesday, April 16, 2025 | |
| 9:00 – 10:30 am | <p>Litigation Avoidance & Legal Updates</p> <p>Description: Published studies show that litigated workers' compensation claims cost exponentially more than non-litigated claims. Across the board litigated workers' compensation claims involve more lost time from work, consistent finding of permanent disability and prevalence of continuous trauma injuries. This session's expert panel delves into why claims litigate and some tips on how to avoid the injured worker from being surprised by a delayed or denied benefit. In addition, this panel will provide an update on relevant workers' compensation case law, statutes and regulations. Reducing litigation by 5% will result in significant reduction in costs to your workers' compensation program. Don't miss it!</p> <p>Speakers:</p> <p>Alisha Brown, Director, Total Wellness, Employee Assistance Program, Human Resources, Diversity & Inclusion, CSU Fullerton</p> <p>Eddy Canavan, Chief Claims Advisor, Hudson Claims Consulting</p> |
| 11:00 am – 12:30 pm | <p>CSURMA 101</p> <p>Description: The California State University Risk Management Authority (CSURMA) was established as the University and its Auxiliary Organizations' primary risk financing facility and support risk management efforts throughout the CSU community. In this session attendees will hear from CSURMA's Program Administrator about the structure of CSURMA's insurance programs, how they work and how campus and auxiliary organizations premiums are set. Attendees will gain a better understanding of the coverages, how to report critical events, resources available to respond to events and what to expect from a claims process.</p> <p>Speakers:</p> <p>Amy Lightner, CSURMA Program Administrator, Alliant Insurance Services, Inc.</p> <p>Mimi Long, CSURMA Program Administrator, Alliant Insurance Services Inc.</p> |
| 2:00 – 3:30 pm | <p>Student Club Safety Panel</p> <p>Description: Student club activities and projects involve a wide range of risks. Special events & other outdoor activities involve risks due to heat exposure, food safety, fire safety, alcohol, traffic management, and more. Racing clubs involve electrical and fire safety issues related to lithium battery electric motors. And rocketry, robotics, drones, and other cutting edge activities can pose unique risks. Learn from a panel of specialists about risk assessments, insurance and coverage issues, as well as other risk management and safety efforts that can mitigate risks for student club activities and the campus in general. The subject engages the risk appetite developed by individual campuses based on student engagement & curriculum based activities.</p> <p>Speakers:</p> <p>Scott Bourdon, CIH, CSP, ARM, Assistant Director, Systemwide Risk Management, CSU Office of the Chancellor</p> |

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| | <p>Joseph Encarnacion, Risk Manager, Strategic Enterprise Risk Management, Cal Poly Pomona</p> <p>Humberto Garcia, Jr., Assistant Director, Office of Safety, Health & Sustainability, CSU San Marcos</p> <p>Skye Kelty, Chemical Hygiene Officer, Environmental Health & Safety, San Jose State University</p> <p>Mike Major, Deputy Director of Fire Safety, Construction Services, Capital Planning, Design, & Construction, CSU Office of the Chancellor</p> <p>Paige McKibbin, Designated Campus Fire Marshal, Construction Services, Capital Planning, Design, & Construction, CSU Office of the Chancellor</p> <p>Mike Morgan, Manager of Risk and Administrative Services, Strategic Business Services, Administration and Finance, Cal Poly San Luis Obispo</p> <p>Matt Nymeyer, Director, Environmental Health & Safety, San Jose State University</p> <p>Karen Vogler, University Risk Manager, Business Services, San Jose State University</p> |
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Thursday, April 17, 2025

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| 9:00 – 10:30 am | <p>Workplace Violence Prevention Panel</p> <p>Description: This session evaluates how the CSU addressed the requirements and will describe the next steps prompted by California Senate Bill (SB) 553. In late 2023, SB 553 established new occupational safety requirements that commenced in July 2024. Employers needed to implement workplace violence prevention plans (WVPP), and the CSU developed training, identified responsible persons, and established hazard assessment, hazard correction, incident review, program evaluation, and reporting protocols.</p> <p>Though many of the regulatory requirements are common for occupational safety programs, the association of WV incidents with law enforcement and the need for human resources support to ensure threatening behaviors are immediately addressed made this an unusual occupational safety program. Campuses and Systemwide partners took immediate action to ensure the WVPP were in place by July and meanwhile aligned the various stakeholders involved in the challenging requirements for the goal of providing a safe work environment. Campuses implemented most program elements by the July due date and Systemwide training was issued on time.</p> <p>Speakers:</p> <p>Scott Bourdon, CIH, CSP, ARM, Assistant Director, Systemwide Risk Management, CSU Office of the Chancellor</p> <p>Brittani Brown, Associate Vice President of Administration, Office of the Vice President, Finance and Administrative Services, CSU San Marcos</p> <p>Hector Fernandez, Director, Systemwide Labor Relations, CSU Office of the Chancellor</p> <p>William Hsu, University Counsel, Office of General Counsel, CSU Office of the Chancellor</p> <p>Melinda Latas, Chief Compliance Officer, CSU Office of the Chancellor</p> <p>Matt Nymeyer, Director, Environmental Health & Safety, San Jose State University</p> <p>John Owen, CSP, CIH, Vice President, Risk Control Consulting Services, Alliant Insurance Services, Inc.</p> <p>Janelle Temnick, Director, Contracts, Risk Management and Facilities, Aztec Shops, Ltd. at San Diego State University</p> |
| 11:00 am – 12:30 pm | <p>From Classroom to Courtroom: Emerging Litigation Trends in Higher Education</p> <p>Description: Susan Westover and Katherine Winder will identify types of legal challenges CSU is increasingly facing. They will discuss recent policy changes and significant court cases affecting CSU, while addressing steps you can take to navigate our current litigation environment, including potential liability in disputes with faculty, staff, and students.</p> <p>Speakers:</p> <p>Susan Westover, Assistant Vice Chancellor and Chief Counsel, Office of General Counsel, CSU Office of the Chancellor</p> <p>Katherine Winder, University Counsel, Office of General Counsel, CSU Office of the Chancellor</p> |
| 2:00 – 3:30 pm | <p>California Emergency Response Corps (CERC) at CSU</p> |

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| | <p>Description: This session will tell the story of CSU's partnership with the California Emergency Response Corps, highlighting the contributions of CERC members to enhancing CSU's resilience. Beginning in 2023, this program has facilitated the addition of 13 full-time Emergency Management personnel on eight campuses and brought in more than \$40,000 of external funding to CSU's Emergency Management programs. The program is truly a win-win for both partners as CSU universities are a perfect setting for CERC members who are often recent graduates to get acquainted with the field of emergency management while educating students on preparedness, aligning closely with CSU's mission of preparing California's workforce. In early 2025, CSU's CERC members deployed to the Los Angeles wildfires and gained real-world experience in supporting disaster survivors. Lessons learned through this experience will benefit CSU's Emergency Management programs for years to come. Attendees will leave this session inspired by the many benefits of this blossoming program and with new ideas for leveraging external partnerships during difficult budget times.</p> <p>Speakers:</p> <p>Jenny Novak, CEM, Director, Systemwide Emergency Management & Continuity, Systemwide Risk Management, CSU Office of the Chancellor</p> <p>Nadia Rodriguez, PhD, Director, California Emergency Response Corps, Bay Area Community Resources</p> |
| Friday, April 18, 2025 | |
| 9:00 – 10:30 am | <p>Insurance Requirements in Contracts (IRIC)</p> <p>Description: This session will cover how to establish proper insurance requirements for most contracts, including those with contractors, professional service providers, tenants, vendors, and users of public property, and how to verify their compliance with those requirements during the term of the contract.</p> <p>Speakers:</p> <p>Daniel Howell, CSURMA Program Director, Alliant Insurance Services, Inc.</p> <p>Amy Lightner, CSURMA Program Administrator, Alliant Insurance Services, Inc.</p> <p>Mimi Long, CSURMA Program Administrator, Alliant Insurance Services Inc.</p> |
| 11:00 am – 12:30 pm | <p>Cost-Effective and Actionable Claim Investigations</p> <p>Description: Various investigations that include surveillance, statements, background/social media, & medical canvass that can assist with the administration of the claim. Effective investigations that provide actionable information regarding red flags, potential fraud or abuse, identifying patterns of behavior, AOE/COE issues, subrogation opportunities, evidence for litigation, and assist with providing timely benefits.</p> <p>Speaker:</p> <p>Dale Banda, Chief Operating Officer, J.D. Wesson & Associates, Inc.</p> |
| 2:00 – 3:00 pm | Closing Remarks and Raffle |

Thank you for joining!